



Product Name : Infant Swaddle Warmer

Product Model : nice 2020

Trouble Shooting

**Doc no:
73-00-059**

1. General System Failure

Sl. No	Problem	Cause	Remedy
1	After inserting the power adapter in the device, then switching ON the device, green colour indication is illuminated if not.	Power adapter	Check the power adapter.
			Check the power supply.
			Otherwise contact nice Neötech
2	Infant swaddle warmer not heating	Heater Problem	Contact nice Neötech.
		Battery Problem	
		Connection of power adapter	If power adapter is connected, heater will not work. Remove the power adapter the press the power button.
3	When white colour is indicated in the Infant swaddle warmer.	Sensor open	Contact nice Neötech.
4	Encounter any errors or issues with the Infant swaddle warmer.	Errors	Contact nice Neötech.
5	When Red colour flashing occur in the Infant swaddle warmer	While connecting the power adapter, then pressing the power button.	The device should not be used while charging. If it is working while charging, the red colour light will be flashing to indicate to disconnect the power adapter.
6	When no colour indication shows while pressing the power button.	No charge	Connect the power adapter to charge the device.